

# Welcome Guide

Longfellow House in Cape May



Our beautiful home and ideal location provide everything you need to create an amazing Cape May vacation experience with your family and friends.

This Welcome Guide will help you navigate the house and amenities, and key house features.

We've also provided a few battle tested recommendations for fun family activities to help make the most of your stay.



We are Alix & Michael Longfellow, a brother and sister team that grew up enjoying Cape May summer vacations with family and friends. We've taken the best parts of what we loved about this house and Cape May, and added some modern comforts, so your family and friends can create your own unique memories in this amazing town.

We've provided helpful Cape May guides throughout the house. A great start is the terrific Cool Cape May guide on the welcome table.

You can reach us by mobile/ text. Or if you're here via a realtor booking, contact your realtor. If you booked via VRBO, please use your VRBO profile/ app to send us a note and we'll get right back. *Have a great stay!*

*Michael Longfellow: (609) 425-2251 /mobile*

*Alix Longfellow: (609) 425-6208 /mobile*

## Emergency Numbers

### **Fire Emergency — 911**

Non-Emergency — 609 884-9512

### **Hospital Emergency — 911**

Cape Regional Medical Center Exit 10 Garden State Parkway

### **Cape Urgent Care**

900 Route 109,

Located at Exit 0 of Garden State Parkway (next to liquor store)

### **Police Emergency — 911**

Non-Emergency — 609 884-9500

**Michael Longfellow:** (609) 425-2251 / mobile & text

**Alix Longfellow:** (609) 425-6208 / mobile & text

## House Fire Alarm System

### **In Event of Emergency Get Your Family To Safety and Call 911**

The Longfellow House has a commercial grade smoke alarm system. If the alarm sounds the system notifies the local fire department for response —

*Also call 911!*

To turn off the sounding alarm — type 4096 and the 1 on the red control pad (*flip open cover to see pad*).

## Arrival & Departure

### Directions

Address: Longfellow House, 652 Hughes Street, Cape May NJ 08204.

Hughes Street is one way. Turn onto Hughes St. from Franklin Street and our address, 652, is the 4th house on the left; a white house with green shutters and green & white striped awnings.

### Check-In

See your lease or confirmation details for specific check in time. Due to a tight turnover schedule, unless we've indicated otherwise, you won't be able to check in early.

### Check-Out

Check-out is at 9:30 AM during the summer. Our crew has only a few hours to complete a turnover, so please respect the 9:30am checkout time and have the house organized, all belongings out of the house, and cars out of the driveway by 9:30am. Thank you.

**Pro tip:** on departure day, if you leave just 20 minutes earlier, you'll miss the bulk of the outbound traffic that exits at 9:30. Those few minutes can make a difference, and the buffer helps us too! :o)

## House Access via Contactless Key Entry

The Longfellow House features contactless entry for safety & convenience. To access the house, enter through the glass kitchen door located on the back deck (*the larger deck with picnic table & grill*). You will see a vintage looking entry keypad on that glass kitchen door.



To Unlock:

- tap white SCHLAGE logo (middle top) to illuminate keypad
- enter the custom access code: 0406
- listen to hear the door unlock, then enter

To Lock:

- tap white SCHLAGE logo (middle top) to lock.

NOTE: The front door requires a key to lock/ unlock from the outside and there's a deadbolt to lock/unlock from the inside. So once inside the house (*that you have entered using the kitchen door & code*), you can unlock & open the door from the inside. During your stay, keys to the front door & kitchen door are hanging on hooks in the front hall welcome area.

If the “Annie's Room” 1st floor suite is included in your rental, a few days before your arrival we'll send you access code & key information.

## Departure Day

Be sure to leave all keys where you found them when you first arrived — in the front hall welcome area. Lock the front door from the inside and then go out through the kitchen door locking it behind you.

## Private Parking for 2 Cars

The Longfellow House provides parking for 2 Vehicles in the driveway.

Please DO NOT park on the walkway or sidewalk (and do not move the flower pots on the front walkway). Thank you.



Hughes Street, the oldest residential street in the city, features historic walking and horse & buggy tours, and they are strict with compliance enforcement, so it's important to keep things neat and orderly to stay in compliance.

***Pro tip:*** If your group includes several cars, on checkin day first arrivals should look for open, non metered, parking spots on Hughes Street or Columbia (one street over). *Spots often open up on turnover days as everyone exits, and you can park on those non-metered spots for the week, and have the Longfellow House driveway for the remaining cars.*

## Wireless Internet Access

Network Name: LongfellowHouse

Password: longfellow652

Please do not handle or touch the router (*located behind the first floor large television*) as this may cause a disruption in service. If there are connection problems due to storms or an outage, typically they resolve on their own within a few hours. For lingering issues call Michael at (609) 425-2251.

## Cable TV

We provide high speed cable & internet. There are HD TV's throughout the house and a 65 inch SmartTV in the 1st floor TV room. It's a perfect setup for watching your favorite movie, entertainment, or sporting event with family and friends. The Xfinity X1 system has integrated access to your favorite apps. Simply use the accompanying Xfinity remote for Netflix, Hulu, Apple TV+, etc.

Be sure to log out of any app you have logged into at the end of your stay.

## Digital Game Consoles (Xbox, Playstation etc.)

To connect an Xbox or Playstation device (*in the first floor TV room*), use the HDMI 4 cable provided (hanging on the wall). On Xfinity remote select **input** and select HDMI 4.

*Important:* Please do not touch screen or change any of the cable connections. With the HDMI cable provided you shouldn't need to make any adjustments so please share this with your group, especially the kids.

## Beach Tags (summer rentals)

5 Commercial Beach Tags are provided for your use. They are in the round beach tag box on the front hall welcome table, you can use these to start your vacation right and hit the beach running when you arrive! You can also purchase extra *non-commercial* beach tags from the beach tag checker that greets you at any beach entrance.



Be sure to return All 5 Commercial Tags to the round box before check out,  
—Commercial Tags are expensive to replace.

## Beach Box & Beach Chairs (summer rentals)

We provide a convenient Beach Box, right on the beach, stocked with 5 beach chairs. And there's room to add your stuff so you don't have to haul items to the beach each day. Our blue 4x2 foot wooden beach box has a vertical red and black "LONGFELLOW" sign. It's one of the first boxes you'll see from the Decatur St. beach entrance ramp. Securely lock the box after each day's use.



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Beach Box combination lock (Summer 2023): **18-28-06**

Directions to Beach Box: As you leave the house turn left and go to the end of Hughes Street which will intersect with Decatur Street. Turn left on Decatur, walk to the beach. Use the beach ramp directly in front of Decatur (and the Marquis de Lafayette Hotel). Once on the beach you will see the blue boxes. Look for “LONGFELLOW” on the box.

Before you depart be sure the Longfellow House beach chairs are in the beach box, you've removed your items and the box is locked. Thank you!

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### **Outdoor shower (*after returning from the beach*)**

We have an outdoor shower, located just past the driveway, for rinsing off sand and salt after returning from the beach. We appreciate any effort to limit tracking sand into the house. Thank you!



## Trash & Recycling

You'll find 2 Large Green Trash bins and 2 Smaller Blue Recycle bins towards the back of the house, on the left side of the green shed.

**Trash and Recycling pickup are every TUESDAY**

**New Guest Service:** this summer we hired a service that puts the bins out Monday evening for Tues. pickup.

The same service will return the bins later Tuesday. So if you've created trash or recyclables in the house, be sure to take out to the bins by Monday afternoon.

**Small Recycle bins in Kitchen** — In the kitchen there are 2 small bins for your use to collect recyclables. Those smaller, portable bins are in the kitchen shelves next to the glass door just off of the back deck. When full simply empty into the blue recycle bins out back.

Note: Cape May has single source recycling so no need to separate paper plastic, paper and glass. They all go together in the same blue recyclable bins out back.

## Pets

Pets are welcome in the Longfellow House for guests that have been *approved in advance* (as indicated in the lease agreement).

- ✓ Please keep pets off the furniture
- ✓ Pets are not allowed on beds at any time
- ✓ Please immediately clean up after them when they duty.
- ✓ Double bag & security tie off before placing duty's in trash bins
- ✓ Always leash your pet when you take them outside
- ✓ Please keep the feeding bowl area clean & tidy to limit ants
- ✓ Keep pet food in your own air tight container during your stay
- ✓ Be sensitive to the neighborhood and the horse & carriage tours (*horses can get spooked easily when they see a dog*)

## **Ants**

We contract to have a professional pest control company treat for ants throughout the year including a few times during the summer. But depending on weather, ants can still show up. Please do your part to keep things clean and tidy including; take out the trash, seal your food, stow sugar and other condiments in tight containers, and clean up regularly. This can make a big difference for your stay as well as the next guests. And if you're bringing a pet make sure their food bowl is clean and tidy too. Every bit helps, thank you.

## **Smoking**

The Longfellow Guest House is a no smoking residence. Smoking is not allowed in the house or on the property. Please make sure all guests in your party are aware of our no smoking policy. If anyone wants to smoke they can do so in the street or on the front sidewalk. Thank you for your understanding.

## **Occupancy**

Occupancy of this property is limited to 14 people, or 16 people if you have opted in to the optional first floor apartment suite (separate from main house).

## Air Conditioning

The first floor kitchen, TV room and the living room, and all 3 second floor bedrooms, and the Annie's Room back apartment suite — now have “mini-split” AC units that quietly and efficiently keeps things cool. The system works via mounted wall units and each unit has their own corresponding remote. The remotes are hang in a holder on the wall of the each room.

**During the warmer summer months, we'll set each unit at a comfortable 70 degrees and it should be on when you arrive**

You can leave the units on for your stay and the system will work efficiently to maintain the target temperature, while also extracting humidity, making it even more comfortable. Use the remote arrow buttons to control the temperature, just don't set the temperature lower than 68 degrees.

3rd Floor Bedrooms, the 3rd floor bedrooms each have window mounted AC units. The rooms cool quickly so be sure to only use when needed.

## Hot Water

We have an on-demand hot water heater. It's a terrific system. It may take a minute or two for the water to move through the pipes and turn hot, but once hot water is flowing the system will continuously deliver hot water throughout the entire house.

## **NJ Shopping Bags**

New Jersey passed a law that prohibits shops from providing single use plastic bags for customers. So shoppers have to bring their own bags to carry their items home.

To help out, we've provided a few convenient bags hanging on the front hall hat rack. They are perfect for light shopping runs. Just be sure to return to the rack after use so they will be there for the next guests. Thank you.

If you do a bigger shopping run, some markets might have spare cardboard boxes, a great solution for larger grocery store trips, so it never hurts to ask.

## House Requests

Common sense goes a long way in helping to keep the house clean, secure and safe. We would greatly appreciate your efforts to help in a few simple areas as follows.

### **Awnings (front porch) and Umbrellas (back deck)**

During storms & high winds:

- Raise the front porch awnings. Pulling the cords raises the awnings and once up tie down the cords using the cleats.
- Bring in the flag and put in the umbrella holder just inside of the front door.
- Fold down and secure the umbrellas on the back porch.
- Bring in the cushions for the Adirondack chairs.
- Close any open windows.

## Grill

- Clean grill with the grill tools provided (hanging next to grill), after each use. A simple 1 minute scrape down of the grates after use, while the grill is hot, keeps it clean and will help the grill last longer. Thank you.
- Cover the grill if it rains. There's a black WEBER cover on the grill when you arrive. If you could cover the grill during rain storms, that would be greatly appreciated.

## Water the garden

Feel free to water our plants. It helps keep them alive and looking good during that hot summer months. It's also fun and can be a great teaching moment for the kids.

There's a watering spout on the front porch for the flowers, and a hose and main water spout on the side of the house where the outdoor shower is.

We also have 2 planters towards the back of the house with flowers and herbs. Feel free to use the herbs for your meals, salads and cocktails! And if you find the time to water them in the planters, the herbs and flowers will thank you!

## Departure Day

On Departure Day you should follow the guidelines outlined in your Lease/Rental Agreement, and the [Departure Day Checklist](#) document we've provided in the welcome area. And if you signed up for our in-room linen service, you'll find laminated linen return instructions in the 2nd floor laundry room.

### Have a Great Time!

We truly hope your family and friends have the best vacation experience possible, one filled with new memories you'll carry with you for a lifetime. Don't forget to sign the guest book before you leave and let us know your favorite part of the trip.

Oh, and if you have any fun photos, be sure to share to our "Longfellow House" Facebook page. We'd love to see them and we usually enter anyone that posts to our Facebook page in a drawing to receive fun, unique Cape May gifts.

Take care, stay safe, talk soon.

Beach regards,  
The Longfellow Family

